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Councillor workbooks

The Local Government Association has produced a series of distance learning materials, covering a number of topics, in the form of workbooks.

- **Business planning and strategic management**
- **Chairing skills**
- **Climate change**
- **Community leadership**
- **Community safety**
- **Creating a 'fit for the future organisation'**
- **Effective member-officer relations**
- **Engaging young people**
- **Facilitation and conflict resolution**
- **Handling casework**
- **Health and safety in the council**
- **Influencing skills**
- **Introduction to planning**
- **Media and communications**
- **Neighbourhood & community engagement**
- **Neighbourhood planning - ward councillors**
- **Performance management**
- **Scrutiny of finance**
- **Stress management & personal resilience**
- **Supporting constituents with complex issues**
- **The effective ward councillor**
- **Working with town and parish councillor**
- **A councillor's workbook on planning**
- **Scrutiny for councillors**
- **Handling complaints for service improvement**
- **Bribery and fraud prevention**

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